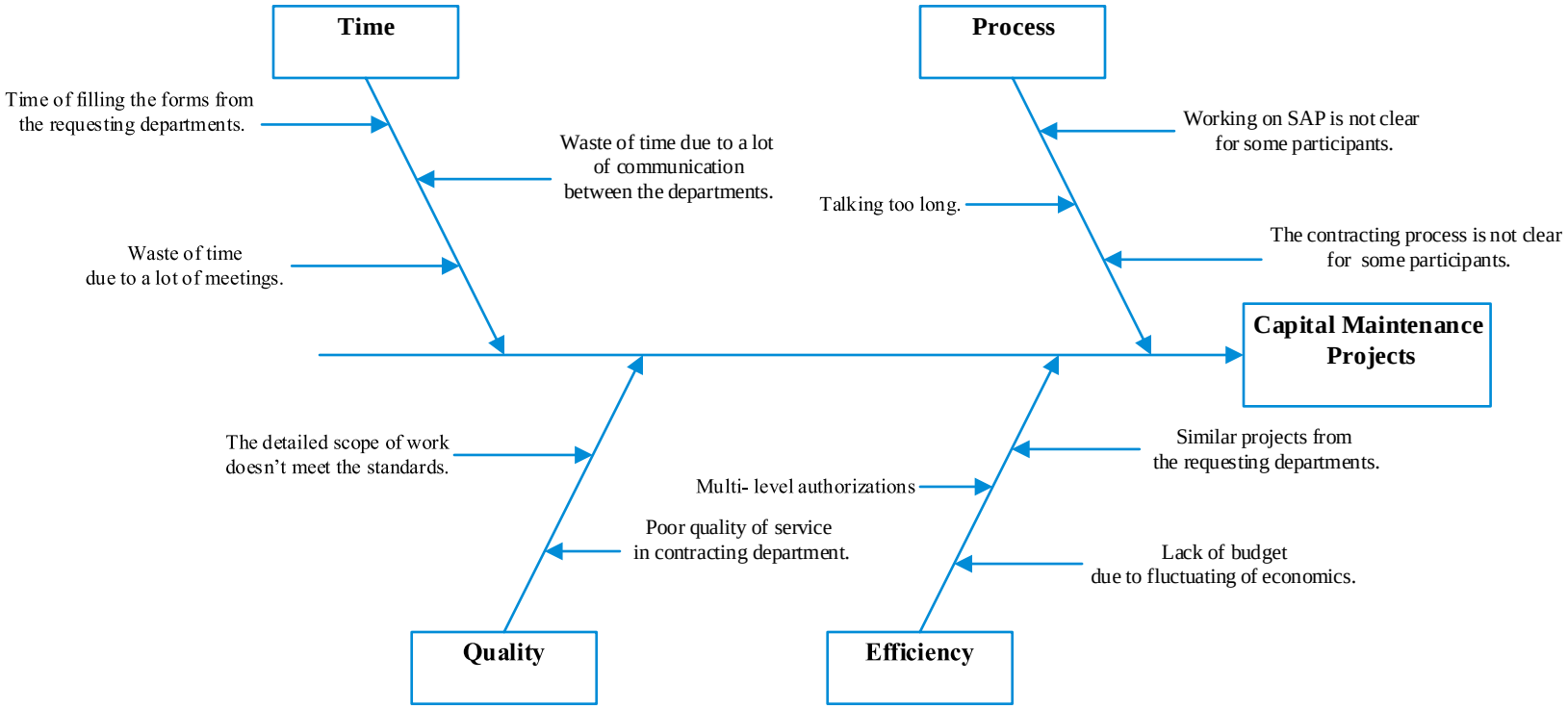
Time
Process
Time of filling the forms from the requesting departments.
Waste of time due to a lot of communication between the departments.
Waste of time due to a lot of meetings.
Working on SAP is not clear for some participants.
Talking too long.
The contracting process is not clear for some participants.
Capital Maintenance Projects
The detailed scope of work doesn't meet the standards.
Poor quality of service in contracting department.
Multi- level authorizations
Similar projects from the requesting departments.
Lack of budget due to fluctuating of economics.
Quality
Efficiency